

This is the web site is owned and maintained by Nielsen Products, LLC.

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PRIVACY POLICY STATEMENT

Your privacy is important to us. Our web server recognizes no information regarding the domain or e-mail address from which you are contacting us.

We only collect e-mail addresses of those who post messages to our bulletin board, communicate with us via e-mail, make postings to our chat areas and information volunteered by the consumer, such as survey information and/or site registrations.

The information we collect is used to improve the content of our web page and used to notify consumers about updates to our web site.

We do not set cookies.

If you do not want to receive e-mail from us in the future, please notify us by e-mail or written letter.

If you supply us with your postal address online you will only receive information you requested.

Persons who supply us with their telephone numbers online will only receive telephone contact from us if necessary regarding orders placed online.

We do not partner with or have special relationships with any ad server companies.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will post the policy changes to our website to notify you of these changes and we will use for these new purposes only data collected from the time of the policy change forward. If you are concerned about how your information is used, please periodically check our website.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address, calling us at the above telephone number.

Upon request we provide site visitors with access to all information [including proprietary information] that we maintain about them, transaction information (e.g., dates on which customers made purchases, amounts and types of purchases) that we maintain about them, contact information (e.g., name, address, phone number) that we maintain about them .

Upon request we offer visitors the ability to have inaccuracies corrected in contact and transaction information.

All transactions are conducted through a secure server.

If you feel this site is not following its stated information policy, you may contact us at the above addresses or phone number, The DMA's Committee on Ethical Business Practices at mgoldberger@the-dma.org, state or local chapters of the Better Business Bureau, state or local consumer protection office, The Federal Trade Commission by phone at 202.FTC-HELP

(202.382.4357) or electronically at <http://www.ftc.gov/ftc/complaint.htm>.

Sqweezel Limited Warranty: Nielsen Products, LLC warrants our Sqweezel products against defects in material or workmanship for a period of one year from the original date of purchase of the product by a consumer (the “Warranty Period”). Sqweezel does not warrant, and is not responsible for, any computer or other device made by anyone other than Sqweezel. If a material or workmanship defect arises with regard to any Sqweezel product, and a valid claim is received within the Warranty Period, Nielsen Products, LLC will (1) repair the Sqweezel product using new or refurbished parts or (2) replace the Sqweezel product with a new Sqweezel product. In the event of a defect, these are your exclusive remedies.

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Return and Refund Policy: If there is a need to return any product, we will refund full purchase price, not including the shipping charges if your product is in new, unused condition and the original packaging has not been damaged.

You must call or email us to acquire a RMA and have your original sales receipt available.

Should there be a manufacturing defect, we reserve the right to replace your item instead of refund your purchase price.

Cancellation Policy: If you wish to cancel an order, we will do our best to meet your request. Orders are typically shipped within one business day so we cannot guarantee your order can be cancelled. Please call our office at (800) 217-1114 for quickest results.